FCA facts and figures 2019

Federal Customs Administration: security for the population, the economy and the state

Schweizerische Eidgenossenschaft
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Swiss Confederation

Federal Department of Finance FDF
Federal Customs Administration FCA

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Editorial

Dear reader,

Digitalisation is progressing. Technological innovations such as blockchain, data analysis using artificial intelligence, drones for transporting goods, 3D printers and self-driving cars have the potential to change the economy and society in the long term. At the same time, topics such as migration and security remain on our agenda.

The Federal Customs Administration is addressing these challenges.

We will digitalise all processes by 2026. Formalities will be reduced to a minimum, making us more customer-friendly, simpler and faster. This is an ambitious goal and we want you to judge us by our actions, not our words.

Once our employees are relieved of routine administrative tasks, they can contribute to security and cover extraordinary situations even better. This means that we need to completely rethink our organisational structure and be open-minded and ask ourselves whether we have the agility and flexibility necessary to meet the challenges of the future.

Despite all the changes, two things remain the same: the tremendous dedication of our employees and a clear set of values.

I hope you enjoy reading this brochure.

Yours faithfully,
Christian Bock, Director

WHAT DOES the FCA DO?

Federal Customs Administration

The Federal Customs Administration (FCA) ensures comprehensive security at the border. For the benefit of the population, the economy and the state. It is well connected both nationally and internationally. Swiss Customs guarantees the proper and rapid clearance of merchandise. The Border Guard BG ensures the speedy flow of tourist traffic and is active in the areas of security police and migration. The Customs Investigation Section is the FCA's investigative authority. The FCA is currently undergoing an exciting transformation. It is using digitalisation as an opportunity to improve the performance of its customs and security tasks.

The FCA stands for comprehensive security at the border for the benefit of the population, the economy and the state.

DaziT programme

The complete modernisation, digitalisation and transformation of the FCA is being conducted under the name DaziT. This requires a comprehensive transformation. When implementing it, we ask ourselves critical questions (processes, organisation, law, training, information, etc.). "DaziT" stands for "Dazi" the Romansh word for customs and for "transformation".

Customs and excise procedures will become simpler. Savings of an estimated CHF 125 million are expected for the economy in the cross-border movement of goods. Customers can meet their obligations to the FCA 24 hours a day and 7 days a week via an online portal. At the same time, Switzerland's security should be increased. Parliament has approved a special credit of CHF 393 million for the implementation of the transformation programme. The DaziT programme was officially launched on 1 January 2018 and will run until the end of 2026.

SECURITY
for the
population

Migration

Number of cases	2016	2017	2018
Illegal residence	48,838	27,300	16,563
Handover to foreign authorities	26,267	17,526	8,186
Suspected smuggling	303	344	395
People who have applied for asylum at the FCA and have been assigned to the State Secretariat for Migration	16,980	3,166	1,201

Tracing people and stolen property, and cross-border crime

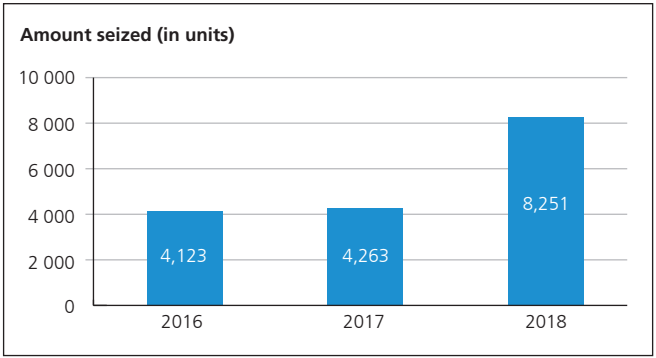
	2016	2017	2018
Persons for whom an alert had been issued	22,104	25,777	24,750
Objects for which an alert had been issued	2,466	3,322	3,354
Vehicles for which an alert had been issued	2,534	2,710	3,255
Goods suspected to originate from a criminal offence	496	436	745
Item suspected to have been used in a criminal offence	352	345	463

24,750 persons for whom an alert had been issued, 8,053 of whom had an arrest warrant issued against them.

In 2018, 1,208 suspects were apprehended

with goods from criminal offences/ items used in criminal offences.

Weapons


Amount seized (in units)
10 000
8 000
6 000
4 000
2 000
0
4,123
4,263
8,251
2016
2017
2018

Forged documents

Amount seized (in units)

	2016	2017	2018
Passports	762	432	381
ID cards	723	532	560
Residence permits	263	221	109
Driving licences	695	666	684
Other	220	117	134

Narcotics

Drugs seized (in kg)	2016	2017	2018
Hashish and marijuana	455	1,626	1,357
Heroin	62	32	90
Cocaine	103	117	145
Khat	674	4,658	2,766
Designer drugs	33	24	54
GBL, “coma in a bottle” (in litres)	45	5	8

In 2018, 44,236 pills such as LSD and ecstasy were seized.

BUSCH
Eidgenössische Zollverwaltung
Administration fédérale des douanes
Amministrazione federale delle dogane
Administrazium federala da duana

Medications

A total of 3,203 consignments were reported to Swissmedic in 2018.

2,851 consignments concerned erectile dysfunction treatments.

Ranking of seized "medications":

1. Erectile dysfunction treatments
2. Other medications available only on prescription
3. Sleeping pills and tranquilizers
4. Slimming aids

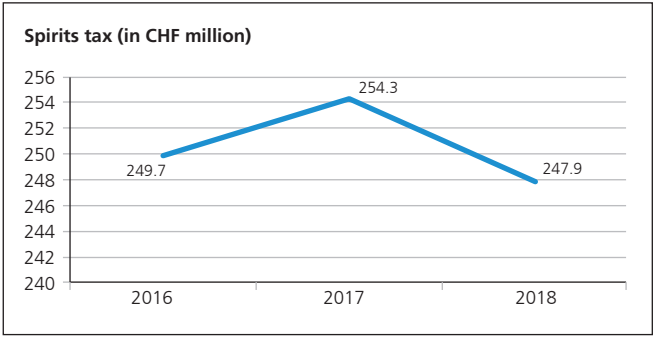
42% of the counterfeits come from India.

Doping substances

The FCA reported 483 consignments to Antidoping Switzerland.

© Swissmedic

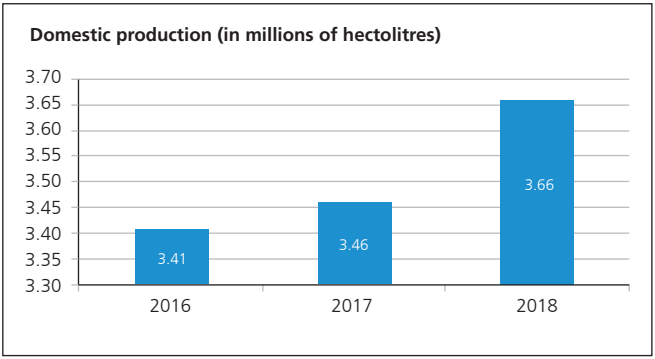
Spirits



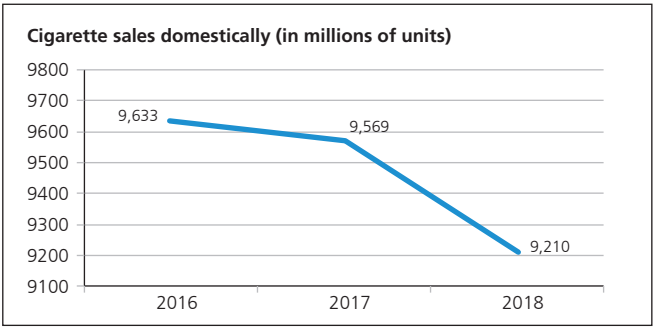
CHF 24.8 million,
known as the
“alcohol tenth”,
flowed to the cantons to
combat drug abuse.

Beer

In 2018, 1,021 breweries existed and 103,511 spirit producers were registered.

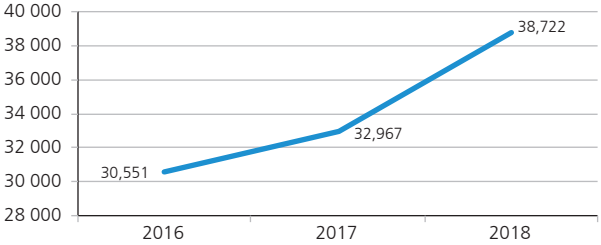


Tobacco


Cigarette sales domestically (in millions of units)
9800
9700
9600
9500
9400
9300
9200
9100
9,633
9,569
9,210
2016
2017
2018

Heavy vehicles

Number of infringements*



* Safety deficiencies in heavy goods vehicles, drivers who were unfit to drive, violations of the regulations on rest periods, etc.

Species protection and animal protection

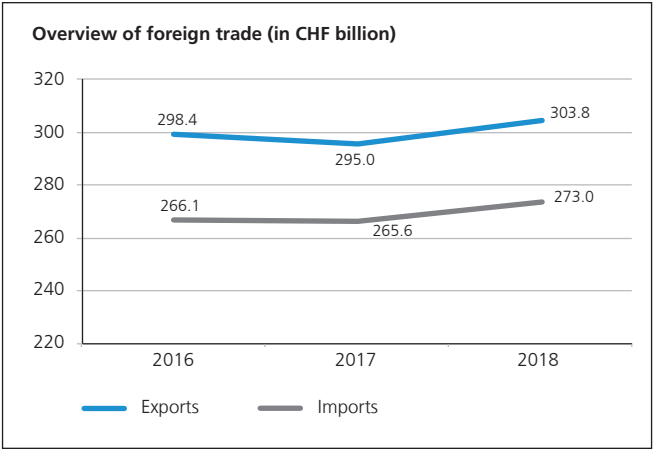
Consignments declared to the FSVO*

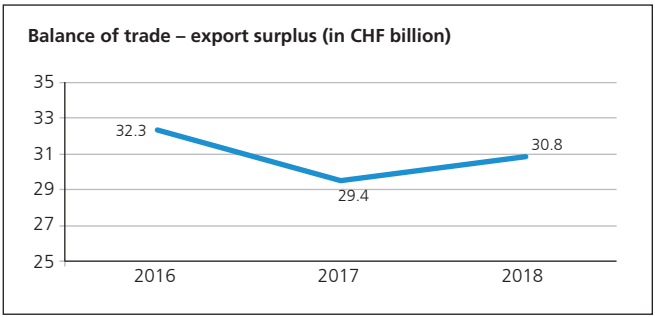
	2016	2017	2018
Species protection (plants and animals)	n.a.	569	747
Animal protection	n.a.	334	563

* Federal Food Safety and Veterinary Office, *www.blv.admin.ch*

Security for the ECONOMY

Swiss foreign trade





Imports and exports by continent (in CHF billion)

	Imports	Exports
Europe	174.7	142.2
EU	170.6	135.0
Germany	56.6	46.4
Italy	20.8	16.2
France	19.7	19.2
Asia	54.0	103.8
China	14.4	29.6
Japan	4.7	7.8
North America	22.7	43.9
USA	20.8	40.1
Latin America	9.3	6.8
Africa	10.5	3.7
Oceania	1.3	3.0

The EU member states are by far the most important customers for Swiss products.

Free trade

At the end of 2018,

32

free trade agreements

were in force for Switzerland.

Commercial goods traffic

Customs declarations (number of assessments in millions)

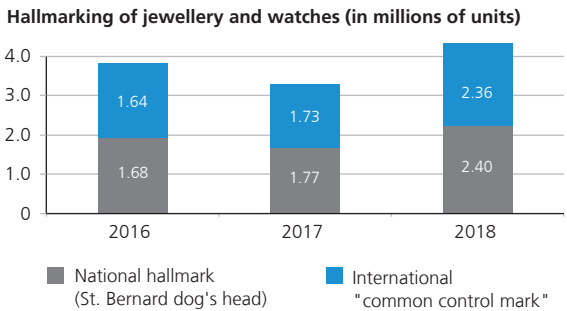
	2016	2017	2018
Importation	22.2	23.2	23.7
Exportation	6.7	6.9	7.0
Transit	7.3	8.0	8.0

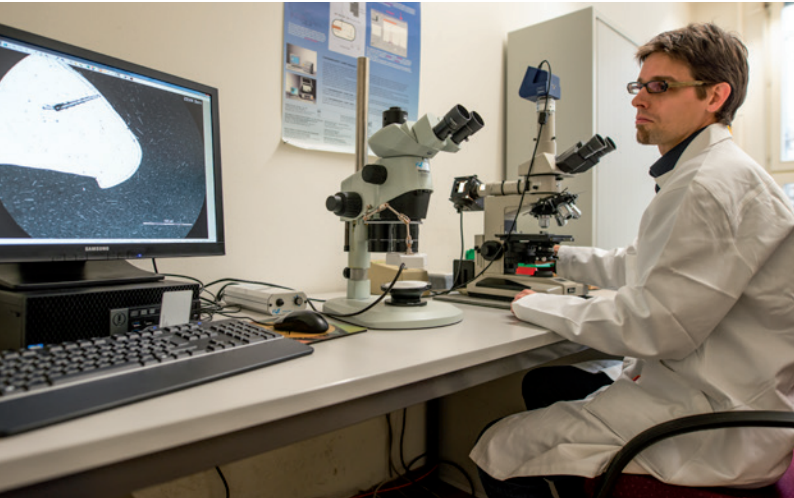
38.7 million customs declarations were processed by the FCA in 2018.

In 2018, the FCA provided mutual assistance in criminal matters in response to 22 international requests.

Here, the sum of money involved in crimes amounted to more than CHF 20.8 million.

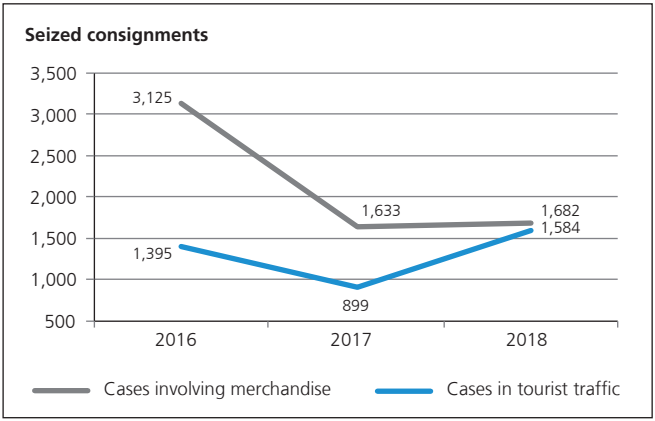
Precious metal control





© stop piracy

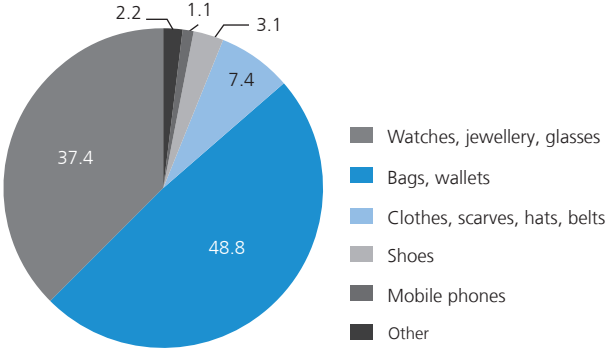
Product piracy



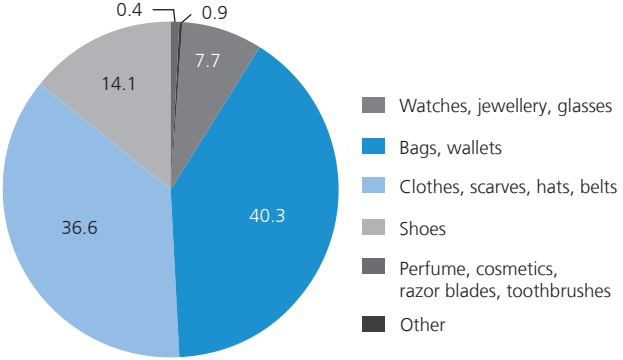
A total of 14,388 counterfeit branded items were withdrawn from circulation, i.e. 9,805 counterfeits in commercial goods traffic and 4,583 counterfeits in tourist traffic.

© stop piracy

Merchandise
Counterfeits by product group (in %)



Tourist traffic
Counterfeits by product group (in %)

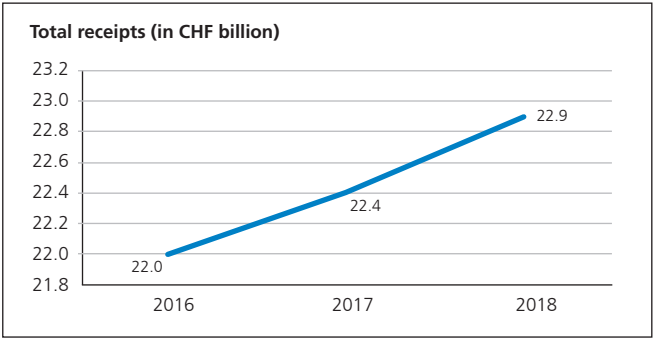


Cultural property

A total of 41 cases of false declarations and smuggling of cultural property were detected.

SECURITY for the state

Receipts



The FCA generates over one third of the Confederation's receipts and thus ensures that the state functions properly.

Main sources of receipts (in CHF million)

	2016	2017	2018
Import duties	1,134	1,103	1,103
Value added tax	10,134	10,513	10,896
Mineral oil tax	4,688	4,595	4,578
Tobacco duty	2,131	2,139	2,081
Heavy vehicle charge	1,454	1,627	1,603
Other receipts*	2,417	2,499	2,687

** CO_2 tax, automobile duty, motorway tax stickers and beer tax, etc.*

Shopping tourism

30,727 cases of smuggling were detected in tourist traffic.

WHO works at the FCA?

Employees

Average number of full-time equivalent*

	2016	2017	2018
CUSTOMS	2,011	1,944	1,876
BG	2,034	2,091	2,107
Cross-section	306	293	321
Total	4,351	4,328	4,304

** without aspirants and alcosuisse AG (Schachen)*

Women headcount in %

	2016	2017	2018
CUSTOMS	32.2	32.5	32.7
BG	11.9	12.5	13.3
Cross-section	38.8	40.6	41.7

© Bundeskanzlei Beatrice Devènes

International assignments

60 employees were involved overseas in security activities, peace building or training.

1,315 deployment days were worked for Frontex.

Training

At the FCA, we train apprentices for the following occupations:

- **Mediamaticians**
- **Basic commercial training programme**
- **Chefs with a Federal VET Diploma**
- **Building maintenance specialists with a Federal VET Diploma**
- **Interns from commercial secondary school 3+1**

Every year, over 100 aspirants commence their career as a border guard or customs expert.

YOU will find the FCA HERE

Zoll Douane Dogana
LSVA - RPLP - TTPCP

Are you looking for further information?

You will find more information at *www.ezv.admin.ch*. The website attracts 3.5 million visitors each year.

How to find us and when exactly we are there can be found online at: *www.zollauskunft.admin.ch*

With the "QuickZoll" application, travellers can digitally declare goods they buy abroad for their own use or as gifts and pay all necessary duties and taxes – 100% independently and regardless of location.

The Information Office responded to around 136,700 enquiries by telephone.

A phone call takes about 3.5 minutes.

Information is provided in 4 languages.

You will find the FCA here

Customs Museum

Take a behind-the-scenes look at the work of the FCA. The Swiss Customs Museum is situated opposite Gandria on Lake Lugano. The museum, referred to in the vernacular as the "Smugglers' Museum", attracts some 8,000 visitors each year.

The museum is open daily from 7 April to 20 October 2019. Admission costs CHF 5 (17 years and older), CHF 2.50 (6 to 16 years) or is free (up to 6 years). Additional information can be found at *www.zollmuseum.ch*

SCHWEIZER ZOLLMUSEUM
MUSEE SUISSE DES DOUANES
MUSEO DELLE DOGANE SVIZZERO
SWISS CUSTOMS MUSEUM

You will find the FCA here

Information

Customs Information Office
Tel.: +41 58 467 15 15
www.zollauskunft.admin.ch

Monday to Friday
8am to 11.30am and 1.30pm to 5pm

Address

Federal Customs Administration FCA
Monbijoustrasse 40
3003 Bern
zentrale@ezv.admin.ch

QuickZoll: Customs clearance via smartphone

www.quickzoll.ch

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A day at the Swiss border

Approximately 2,100,000 people, 1,100,000 cars and 24,000 heavy goods vehicles cross the Swiss border every day.

On a daily basis, FCA employees

- took **CHF 62.7 million** in receipts,
- withdrew **39 counterfeit products** from circulation,
- stopped **67 people** who were wanted or had an arrest warrant issued against them,
- seized **5 identity documents**,
- confiscated **22** prohibited **weapons**,
- seized **12 kg** of **drugs**,
- discovered **45** cases of **illegal residence**,
- reported **10** consignments of **medications or doping preparations**, and
- prevented **106 lorries** from continuing their journeys due to dangerous defects.