



CH-3003 Bern, DBPS, FOCBS

**By email**

Brügg, January 2026

## **PREZIUS Info – The new electronic register of the Swiss Precious Metals Control for marks and licences**



Dear Sir, dear Madam,

On 14 January 2026, **PREZIUS Info**, the new electronic register of the Precious Metals Control for marks and licences, will go live.

Anyone wishing to trade in precious metal goods, work as a gold purchaser or process precious metals into melted products in Switzerland requires a responsibility mark or a corresponding licence, which must be registered with the Central Office for Precious Metals Control. With our new online register, we now offer you easy access to all registered responsibility marks and licences. The new database is updated daily and we publish all changes, new registrations, renewals and cancellations immediately after they are registered. Whether you are looking for the manufacturer of your favourite ring, want to get an overview of your own registered marks or find out who manufactured your gold bars – with **PREZIUS Info** you always have an overview and benefit from an easy insight to the entire register of the Precious Metals Control.

In the near future, **PREZIUS** will also enable you to apply for new marks or licences – the application will become the only tool for registering and renewing responsibility marks and licences.

The switch to **PREZIUS** requires your registration on the federal government's [ePortal](#). To make the transition as smooth as possible, we kindly ask you to [register on the ePortal](#) in the coming weeks, so that you are prepared and ready for the next steps in the process.

On the following pages of this letter, you will find instructions on how to use **PREZIUS Info** as well as detailed information on how to start the registration process on the ePortal.

Thank you very much for your cooperation and kind regards,

Federal Office for Customs and Border Security

# How to register in the Confederation's ePortal

## Designate an administrator

Before starting the registration process, you first need to designate a person in your company for the administrator role in ePortal. This person carries out the one-off registration and is responsible for the further administration of electronic business relations with the Federal Office for Customs and Border Security (FOCBS), such as requesting new business partner roles and managing access rights for additional users.

### Step 1: Create a user account in ePortal



Visit **eportal.admin.ch**, start by clicking on "**Login and registration**" and set up a login (user account) if you do not yet have one.



### Step 2: Enter your business relationship with the FOCBS

Continue with the registration process on **eportal.admin.ch**. Under services click on the icon **Connex** and select "**Add business partner**".



### Step 3: Register as an administrator using the onboarding code

Once the first two steps have been completed, a **verification letter with an onboarding code** will be sent to the registered company address. Delivery usually takes two to three working days. The letter contains instructions for the next steps in the registration process.



### Step 4: Select the relevant business partner roles

Log in to **ePortal** and select the service **Connex** and click on "**Add business partner role**". Select the "**Precious Metals Control**" business partner role.

**N.B.:** Only your company administrator in ePortal can request the business partner role.

## Support

For support with registering in ePortal, you can contact our Service Desk by emailing [support@bazg.admin.ch](mailto:support@bazg.admin.ch) or by calling **+41 58 462 60 00** Monday to Friday from 8am to 12 noon and from 1pm to 5pm.

Further information can be found on our website: [www.bazg.admin.ch/onboarding](http://www.bazg.admin.ch/onboarding).