

Swiss Customs working for the economy, security and health of the nation



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Confederation

Federal Department of Finance FDF
Federal Customs Administration FCA

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Editorial



Dear reader,

If Swiss Customs wishes to achieve its targets for the business world, security and health, we need not only modern systems, appropriate equipment and experienced employees, but also young people with fresh, new ideas.

Over the past two years, we have been focusing on internal training and continuing professional development. As a result, the basic training for Civil Customs and the Border Guard has been completely modernised, for example. The first classes successfully completed

their training with the new system in 2013. More emphasis is now placed on practical "border experience" during the two-year period of training. In addition, we provide managers and specialists with targeted further education. Within Swiss Customs, they can obtain federally-recognised diplomas from the Customs Professional College or the Advanced Federal PET Diploma. This not only benefits Swiss Customs; the graduates also gain access to numerous courses of study at universities and universities of applied sciences.

Swiss Customs needs people with first-class training and practical experience in order to be in an even better position to serve the business world, the state and citizens themselves.

Where were Swiss Customs agents successful last year? You will find out in this "FCA facts and figures 2013".

A handwritten signature in blue ink that reads "Rudolf Dietrich".

Rudolf Dietrich,
Director General of Swiss Customs

What DO

Swiss
CUSTOMS
agents

do ?

What do Swiss Customs agents do?

Federal Customs Administration FCA

Did you know that Swiss Customs agents do more than monitor the border and who or what enters and leaves Switzerland?

Customs staff are there to serve you.

The Border Guard (BG) is the uniformed and armed section. As the largest national civil security agency in Switzerland, the employees carry out a wide range of duties in addition to customs duties. This includes, for example, tracing persons and vehicles. They are involved in combating commercially organised smuggling, cross-border crime and illegal immigration to Switzerland. Customs experts are responsible for commercial goods traffic. They not

only collect taxes and duties, but also ensure the health of the population by inspecting foodstuffs and other goods according to risk. Furthermore, they are tasked with ensuring the protection of cultural property and species protection as well as compliance with the laws on weapons, road traffic, trademark protection, environmental protection, etc. Together, we do everything we can to facilitate border-crossing for travellers and companies and thus boost Switzerland as a business location.

Swiss Customs – for the business world, security and health.

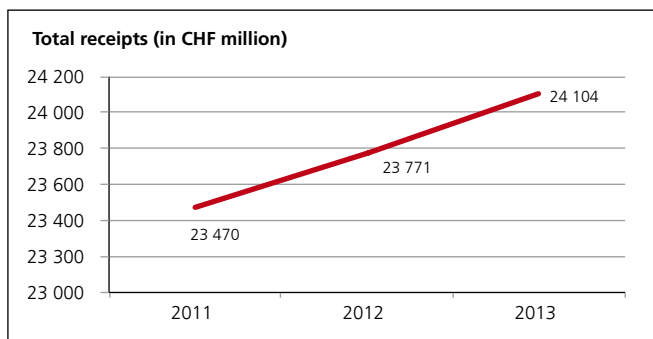




**WORKING
for
the
Confederation**

What do Swiss Customs agents do?

Receipts for Switzerland



**With the receipts from Customs,
the Confederation finances
important tasks in the fields of
education, health, social services
and other areas.**



Main sources of revenue (in CHF million)			
	2010	2011	2012
Import duties	1 046	1 044	1 059
VAT	11 772	11 837	12 225
Mineral oil tax	5 020	5 033	5 005
Tobacco duty	2 208	2 397	2 295
Heavy vehicle charge	1 555	1 529	1 517
Other receipts*	1 869	1 931	2 003

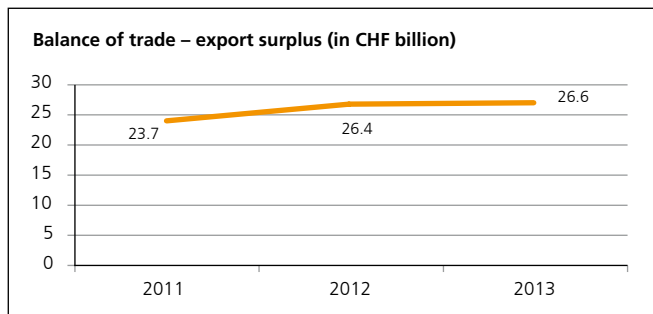
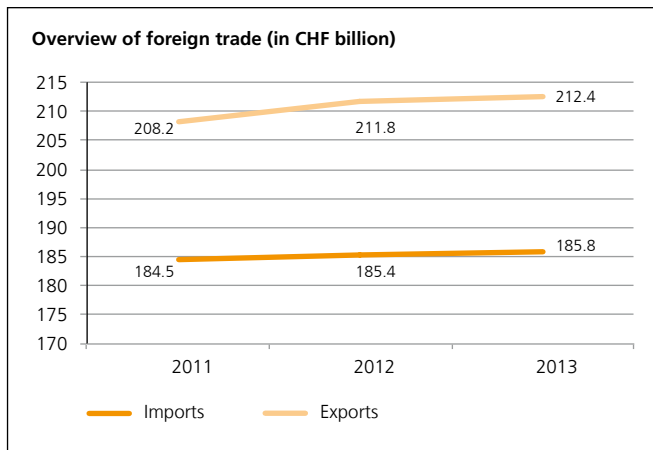
* CO₂ tax, automobile duty, motorway tax stickers, VOC and beer tax, etc.

342,096
motor vehicles
were imported into Switzerland.

The automobile duty
amounted to CHF 368.7
million
in total.

Working
on behalf
of the
ECONOMY

Swiss foreign trade



What do Swiss Customs agents do?

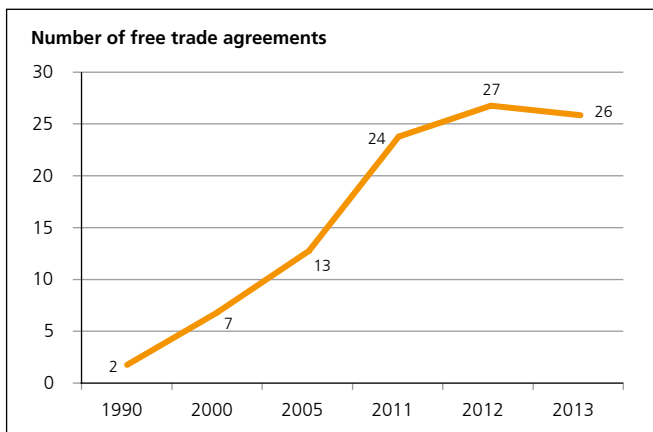
Imports and exports by continent (in CHF billion)		
	Imports	Exports
Europe	138.2	123.5
EU	135.3	116.4
Germany	52.4	39.3
Italy	18.8	15.0
France	15.2	14.9
Asia	27.3	47.3
China	11.4	8.8
Japan	3.4	6.2
North America	12.0	28.1
USA	11.3	24.8
Latin America	3.0	6.8
Africa	4.4	3.6
Oceania	0.4	2.6

Switzerland
exported
goods worth **CHF 116**
billion
to the EU.



What do Swiss Customs agents do?

Free trade



After Iceland, Switzerland was the second western European country to enter into a free trade agreement with China.

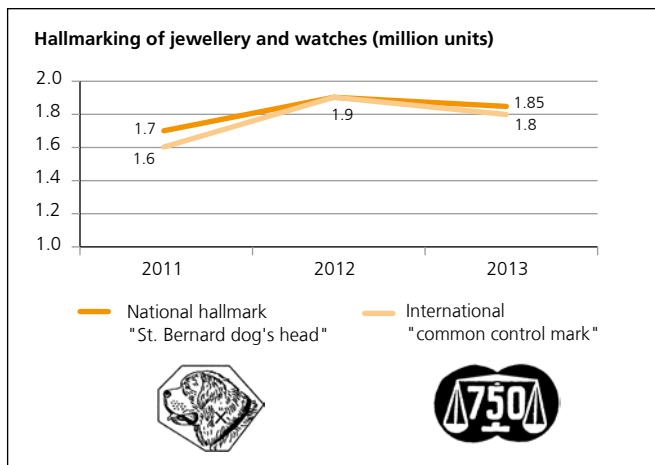
What do Swiss Customs agents do?

Commercial import, export and transit

Customs declarations (number of assessments in millions of units)			
	2010	2011	2012
Imports	15.8	16.1	18.0
Exports	6.6	6.6	6.3
Transit	7.4	7.4	7.5

31.8 million
customs declarations
were processed
by Swiss Customs in 2013
– A new record!

Precious metal control

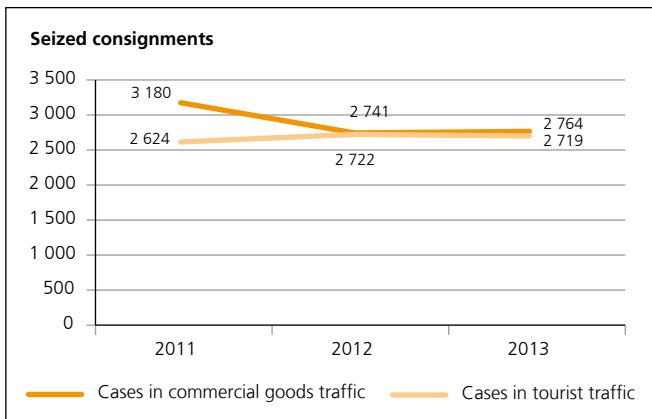


In 2013, **1,838**
counterfeit watches
and **12,177** items
of jewellery were seized.



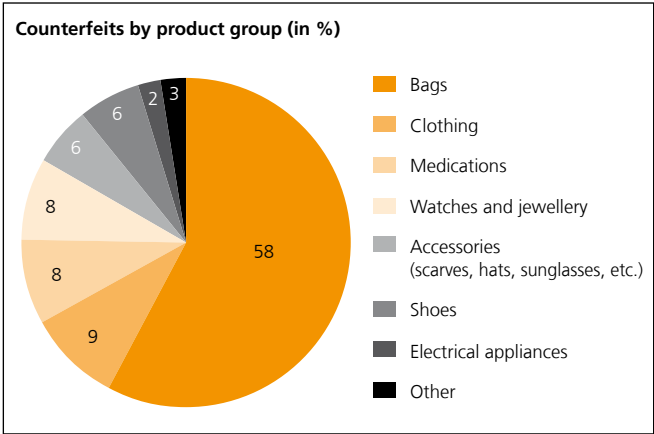
What do Swiss Customs agents do?

Product piracy



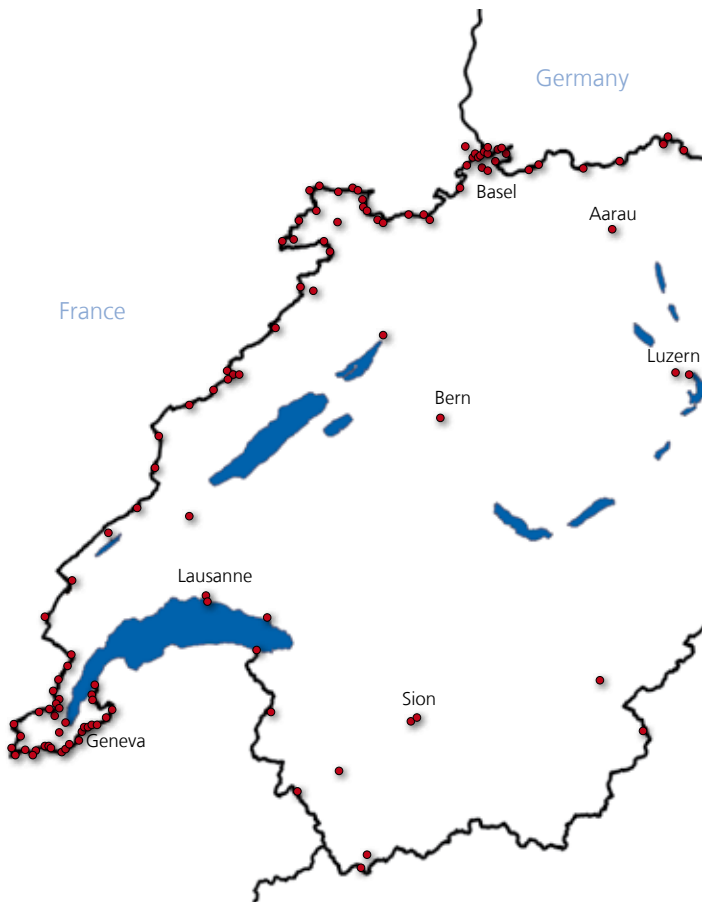
41,020
counterfeit products
were withdrawn
from circulation
by Customs in 2013.

What do Swiss Customs agents do?

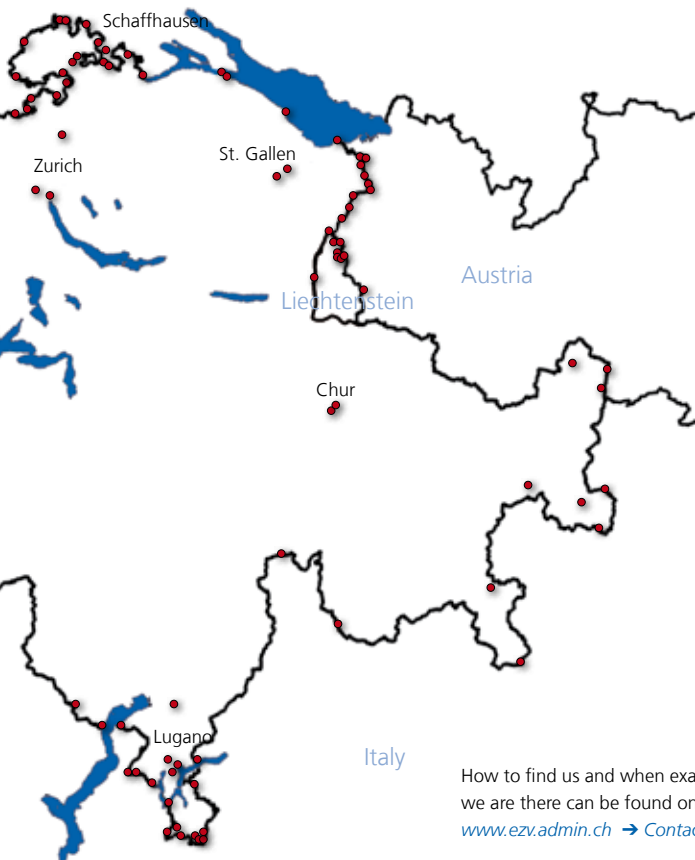


What do Swiss Customs agents do?

You will find us here.



What do Swiss Customs agents do?



How to find us and when exactly we are there can be found online at:
www.ezv.admin.ch → *Contact*.

WORKING
on behalf of
security

What do Swiss Customs agents do?

Narcotics

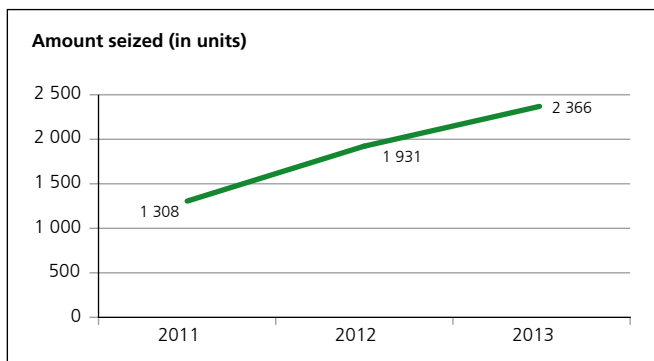
Amount seized (in kg)

Hashish/marijuana	416
Heroin	40
Cocaine	90
Kat	2894
Designer drugs	177
Knockout drops	11



What do Swiss Customs agents do?

Weapons



The amount of illegal weapons
seized by Swiss Customs rose
by about **22%** in 2013.



What do Swiss Customs agents do?

Tracing people and stolen property and cross-border crime

	2012	2013
Persons for whom an alert had been issued	n.a.	16 741
Objects for which an alert had been issued	1 050	1 460
Goods suspected to originate from a criminal offence	729	644
Items suspected to have been used in a criminal offence	n.a.	419

The Swiss BG arrested
5 510 people
who were wanted
for arrest.





Migration

	2012	2013
Illegal residence in the Schengen area (incl. Internal borders)	11 278	11 992
Illegal entry at the external borders	361	349
Suspected smuggling	96	211
Illegal residents in the Schengen area seeking asylum	n.a.	5 339

In 2013,
the Border Guard intervened
211 times
in cases of suspected
people smuggling.



Forged documents (in units)

	2012	2013
Passports	373	437
ID cards	383	442
Residence permits	214	219
Driving licences	638	602



ТЫЗ
ПИК
ЗСК
БЛИ
YRGY
BLIC

РЭСПУБЛІКА БЕЛАРУСЬ
РЕСПУБЛИКА БЕЛАРУСЬ
REPUBLIC OF BELARUS

ШИНОС
ПАСПО

ЧУМХУРИЯ
РЕСПУБЛИКА

ЎЗБЕКИСТОН
РЕСПУБЛИКАСИ
REPUBLIC
OF UZBEKISTAN

ЎЗБЕКИСТОН
РЕСПУБЛИКАСИ
REPUBLIC
OF UZBEKISTAN

УКРАЇНА

КЫРГЫЗ
РЕСПУБЛИКАСИ
КЫРГЫЗ
РЕСПУБЛИКАСИ
THE KYRGHYZ
REPUBLIC

TÜRKMENISTAN

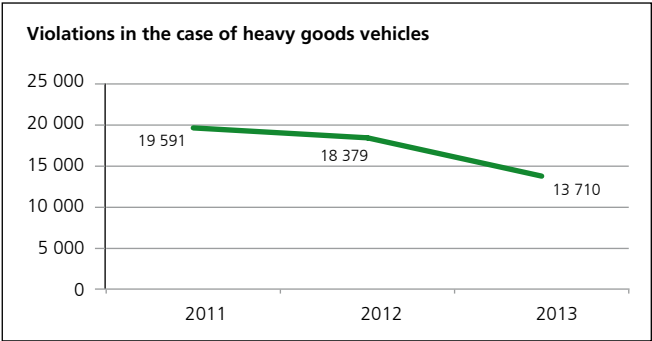
ЎЗБЕКИСТОН
РЕСПУБЛИКАСИ
PASSPORT

ҚАЗАҚСТАН
РЕСПУБЛИКАСЫ
REPUBLIC OF
KAZAKSTAN

ЎЗБЕКИСТОН
РЕСПУБЛИКАСИ
REPUBLIC
OF UZBEKISTAN

What do Swiss Customs agents do?

Security of heavy vehicles



bleiben
Die Zoll-App «Reise & Waren»
gibt Auskunft.



Zigaretten

Zollfreigrenze - Zollfreimenge

Zollgebühren - Zollkosten

Zollstellen

Zug - Einreise

zurück

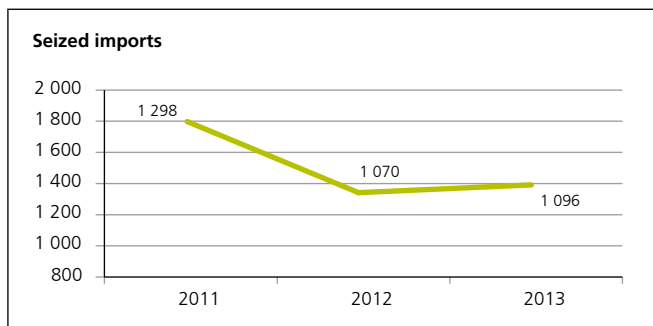
Working

on behalf of

health

What do Swiss Customs agents do?

Illegal medications



Customs agents
discovered a consignment
at Zurich airport that contained
400 kg of counterfeit tablets
with no active
agents whatsoever.

The most frequently seized "drugs" were the following:

1. Erectile dysfunction treatments
2. Slimming aids
3. Sleeping pills and tranquillizers



What do Swiss Customs agents do?

Food smuggling

1. Fruit and vegetables	(213 tonnes)
2. Meat and meat products	(91 tonnes)
3. Cooking oil/olive oil	(21 tonnes)
4. Dairy products/cheese	(15 tonnes)
5. Cereals for human consumption	(10 tonnes)
6. Pasta	(5 tonnes)



**Other
areas**

What do Swiss Customs agents do?

Swiss Customs works on behalf of cultural property

Thanks to the intervention
of Swiss Customs,
98 cases of
suspected cultural property
smuggling
were investigated.



Grenzschutz
Garde-frontière
guardia di confine

www.cgfr.ch

GE-372551

ORDER GUARD

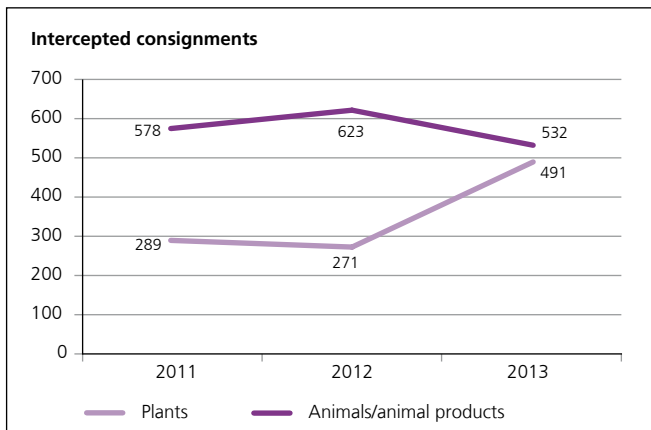
What do Swiss Customs agents do?

Swiss Customs agents work on international assignments

111 employees
were involved overseas
in security activities,
peace building
or training.

What do Swiss Customs agents do?

Customs works on behalf of species protection



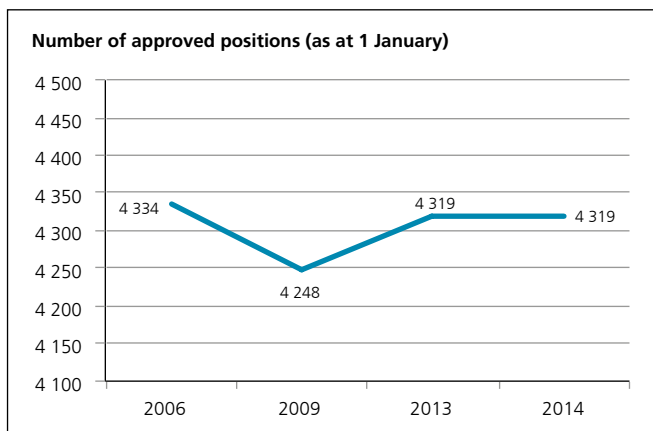


As part of a pilot project
at the BG,
2 service dogs
were trained to become
species protection sniffer dogs in 2013.

Swiss Customs
STAFF

What do Swiss Customs agents do?

Swiss Customs staff



Structure (as at 1 January)				
	2006	2009	2013	2014
Customs technical personnel	1 260	1 958	1 389	1 389
Other civilian personnel	1 090	942	892	892
Border Guard personnel	1 928	1 928	1 982	1 982
Precious Metal Control personnel	56	57	56	56

At Swiss Customs, we train apprentices:

- New basic commercial training programme
- Chemical laboratory assistants
- Specialists in information and documentation
- Mediamaticians

Every year, over **100** aspirants
commence their career
as a customs expert
or border guard.





Welcome to the Customs Museum

Take a behind-the-scenes look at the work of Swiss Customs. Situated opposite Gandria, the Swiss Customs Museum is in an idyllic spot on Lake Lugano. The museum, referred to in the vernacular as the “Smugglers’ Museum”, attracts some 20,000 visitors each year.

The museum is open daily from 6 April to 19 October 2014, from 1.30 p.m. to 5.30 p.m., and entry is free of charge.

Visit our special exhibition “Refuge – Protection – Humanity: about the work of the UNHCR”.

www.zollmuseum.ch

What do Swiss Customs agents do?

Are you looking for further information?

You will find this on www.ezv.admin.ch.

“Should I or shouldn’t I?” You will find answers to this question and much more in our Customs app: “Travel and goods”.



We provide regular information and news about Swiss Customs in our specialist magazine Forum Z: www.ezv.admin.ch → [Documentation](#).



Addresses

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Organisation of Swiss Customs

What do Swiss Customs agents do?

