FCA facts and figures 2018

Federal Customs Administration: security for the population, the economy and the state

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Swiss Confederation

Federal Department of Finance FDF
Federal Customs Administration FCA

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Editorial

Dear reader,

The Federal Customs Administration (FCA) has the statutory mandate to protect Switzerland's borders for the benefit of the public, the economy and the state. The task is a challenging one, as around two million people cross the Swiss border every day. In view of this number, it is in the nature of things that FCA employees have to deal with exciting, dangerous and sometimes amusing situations. This brochure gives you a compact overview of our work. When it comes to checks, the FCA must keep a sense of proportion.

We want to carry out effective and efficient checks. Our specialists often determine within a fraction of a second whether or not a check is appropriate. In doing so, they are supported by their education, their professional experience and the associated insight into human nature.
The FCA is moving towards the future. It is to become less complex and more digitised.
We will achieve these necessary changes in the coming years with the DaziT* programme.
In this way, we will also reduce costs in order to handle taxpayers' money in an even more economical way. One thing will nevertheless stay the same: the guarantee of comprehensive security and safety for the public, the economy and the state.
I hope you enjoy reading this brochure.

Yours sincerely,
Christian Bock, Director

** "DaziT" stands for "Dazi" the Romansh word for customs and for "transformation" whereas "IT", information technology, is what provides support for change.*

WHAT DOES the FCA DO?

Federal Customs Administration

The Federal Customs Administration (FCA) performs numerous tasks on behalf of the population, the economy and the state. It is not just a case of collecting customs duties, consumption taxes and incentive fees; they also have to implement over 200 customs and non-customs laws and ordinances.

The Border Guard additionally performs security police and migration duties. The Customs Investigation Section as a determining element works within the FCA and with external partners. The Central Office for Precious Metal Control, which is attached to the FCA, checks the authenticity of precious metals, jewellery and watches.

Federal Customs Administration: security for the population, the economy and the state.

DaziT

The complete modernisation and transformation of the FCA is entitled DaziT. This requires a comprehensive transformation. When implementing it, we ask ourselves critical questions (organisation, law, processes, training, information, etc.). “DaziT” stands for “Dazi” the Romansh word for customs and for “transformation” whereas “IT”, information technology, is what makes change possible.

Customs procedures will become simpler. Savings of an estimated CHF 125 million are expected for the economy in the cross-border movement of goods. Customers can meet their obligations to the FCA 24 hours a day and 7 days a week via an online portal. Parliament has approved a special credit of CHF 393 million for the implementation of the transformation programme.

SECURITY
for the
population

Migration

Number of cases	2015	2016	2017
Illegal residence	31,038	48,838	27,300
Handover to foreign authorities	n.a.	26,267	17,526
Suspected smuggling	464	303	344
People who have applied for asylum at the FCA and have been assigned to the State Secretariat for Migration	18,036	16,980	3,166

Tracing people and stolen property, and cross-border crime

	2015	2016	2017
Persons for whom an alert had been issued	19,942	22,104	25,777
Objects for which an alert had been issued	2,184	2,466	3,322
Goods suspected to originate from a criminal offence	478	496	436
Item suspected to have been used in a criminal offence	400	352	345

25,777 persons for whom an alert had been issued, 9,295 of whom had an arrest warrant issued against them.

Weapons

In 2017, around 800 suspects were apprehended with goods from criminal offences/ items used in criminal offences.

RACKSHOX
BMC

Forged documents

Amount seized (in units)

	2015	2016	2017
Passports	588	762	432
ID cards	561	723	532
Residence permits	312	263	221
Driving licences	600	695	666
Other	132	220	117

Narcotics

Drugs seized (in kg)	2015	2016	2017
Hashish and marijuana	744	455	1,626
Heroin	14	62	32
Cocaine	121	103	117
Khat	10,247	674	4,658
Designer drugs	25	33	24
GBL, “coma in a bottle” (in litres)	23	45	5

In 2017, 36,339 pills such as LSD and ecstasy were seized.

Safety of heavy vehicles

* Safety deficiencies in heavy goods vehicles, drivers who were unfit to drive, violations of the regulations on rest periods, etc.

Spirits

CHF 25.7 million, 10 % of spirits tax receipts, known as the "alcohol tenth", flowed to the cantons to combat drug abuse.

Overall, 19,115 hectolitres of pure alcohol were produced (as of 30 June 2017).

Beer

In 2017, 869 breweries exist and 114,010 spirit producers are registered.

Tobacco

Cigarette sales (Switzerland, in millions of units)
10,000
9,800
9,600
9,400
9,913
9,633
9,569
2015
2016
2017

Illegal medications

Ranking of seized "medications":

1. Erectile dysfunction treatments
2. Other medications available only on prescription
3. Sleeping pills and tranquilizers
4. Slimming aids

44.5 %
of the counterfeits come from
India.

Banned doping substances

The FCA reported 413 consignments to Antidoping Switzerland.

Species protection and animal protection

In a vehicle check, 8 ball pythons were discovered smuggled in the boot of a vehicle.

Security for the ECONOMY

Swiss foreign trade

Imports and exports by continent (in CHF billion)

	Imports	Exports
Europe	160.2	143.3
EU	156.2	133.5
Germany	54.6	44.7
Italy	19.8	15.6
France	17.8	16.8
Asia	61.4	99.0
China	13.1	24.1
Japan	5.7	7.5
North America	23.1	39.8
USA	21.1	36.2
Latin America	8.9	6.3
Africa	8.6	3.5
Oceania	1.5	2.7

The EU member states are by far the most important customers for Swiss products.

At the end of 2017, 30 free trade agreements were in force for Switzerland.

Commercial goods traffic

Customs declarations (number of assessments in millions)

	2015	2016	2017
Importation	21.0	22.2	23.2
Exportation	6.6	6.7	6.8
Transit	7.8	7.3	7.9

38.1 million customs declarations were processed by the FCA in 2017.

In 2017, the FCA provided mutual assistance in criminal matters in response to 22 international requests.

Here, the sum of money involved in crimes amounted to more than CHF 429 million.

Precious metal control

935 counterfeit watches and 1,073 items of jewellery were seized in 2017.

SAMSUNG
DIGITAL WEIGHT

Product piracy

10,686 counterfeit branded goods were withdrawn from circulation in 2017.

Cartier
Marlboro
Walt Disney
Collection
adidas
adidas

Merchandise
Counterfeits by product group (in %)

Tourist traffic
Counterfeits by product group (in %)

In 29 cases, the Federal Office of Culture conducted an in-depth investigation of the FCA reports on suspicious consignments.

SECURITY for the state

Receipts

The FCA generates over one third of the Confederation's receipts and thus ensures that the state functions properly.

Main sources of receipts (in CHF million)

	2015	2016	2017
Import duties	1,055	1,134	1,103
Value added tax	10,040	10,134	10,513
Mineral oil tax	4,715	4,688	4,523
Tobacco duty	2,198	2,131	2,139
Heavy vehicle charge	1,457	1,454	1,627
Other receipts*	2,216	2,417	2,499

** CO_2 tax, automobile duty, motorway tax stickers, VOC and beer tax, etc.*

Shopping tourism

28,876 cases of smuggling were detected in tourist traffic.

WHO works at the FCA?

Employees

Average number of full-time equivalent*

	2015	2016	2017
CUSTOMS	2,018	2,011	1,944
BG	1,986	2,034	2,091
Cross-section	309	306	293
Total	4,314	4,351	4,328

** without aspirants*

Women headcount in %

	2015	2016	2017
CUSTOMS	31.4	32.2	32.5
BG	10.7	11.9	12.5
Cross-section	38.2	38.8	40.6

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SBB CFF FFS

International assignments

55 employees were involved overseas in security activities, peace building or training.

Overall, they worked 4,704 deployment days.

At the FCA, we train apprentices for the following occupations:

- **Mediamaticians**
- **Basic commercial training programme**
- **Chefs with a Federal VET Diploma**
- **Building maintenance specialists with a Federal VET Diploma**
- **Interns from commercial secondary school 3+1**

Every year, over 100 aspirants commence their career as a border guard or customs expert.

Zoll Douane Dogana
FRIEDERICHS

YOU will find the FCA HERE

Are you looking for further information?

You will find more information at *www.ezv.admin.ch*. The website attracts 3.5 million visitors each year.

How to find us and when exactly we are there can be found online at: *www.zollauskunft.admin.ch*

With the "QuickZoll" application, since Easter 2018 travellers can digitally declare goods they buy abroad for their own use or as gifts and pay all necessary duties and taxes – 100% independently and regardless of location.

The Information Office responded to around 175,000 general enquiries.

Welcome to the Customs Museum

Take a behind-the-scenes look at the work of the FCA. The Swiss Customs Museum is situated opposite Gandria on Lake Lugano. The museum, referred to in the vernacular as the "Smugglers' Museum", attracts some 8,000 visitors each year.

The museum is open daily from 25 March to 21 October 2018, from 1.30pm to 5.30pm. Additional information can be found at *www.zollmuseum.ch*

SCHWEIZER
ZOLLMUSEUM
MUSEE SUISSE DES DOUANES
MUSEO DELLE DOGANE SVIZZERO
SWISS CUSTOMS MUSEUM

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FRONTEX

A day at the Swiss border

Approximately 2,100,000 people, 1,100,000 cars and 24,000 heavy goods vehicles cross the Swiss border every day.

On a daily basis, FCA employees

- took **CHF 61.4 million** in receipts,
- withdrew **29 counterfeit products** from circulation,
- stopped **70 people** who were wanted or had an arrest warrant issued against them,
- seized **6 identity documents,**
- confiscated **11** prohibited **weapons**,
- seized **17.6 kg** of **drugs**,
- discovered **74** cases of **illegal residence**,
- reported **4** consignments of **medications or doping preparations,** and
- prevented **90 lorries** from continuing their journeys due to dangerous defects.