

# Norbert Zurwerra

Interim Head of Support, Head of Corporate Development and Portfolio Management



- **Since 2022** Interim Head of Support
- **Since 2022** Head of Corporate Development and Portfolio Management/CIO, Federal Office for Customs and Border Security FOCBS
- **2019 - 2020** Interim Head of Resources Main Division
- **2016 - 2020** CIO, Federal Customs Administration FCA
- **2015** Executive Master of Business Administration, Kalaidos University of Applied Sciences, Zurich
- **2014 - 2015** CAS in Advanced Management, Kalaidos University of Applied Sciences, Zurich
- **2011 - 2016** Head of Business Applications, Swiss Post IT, Zollikofen
- **2006 - 2011** Head of Project Management, Swiss Post IT, Zollikofen
- **2010** Certified Projects Director IPMA Level A, VZPM, Glattbrugg
- **2006 - 2007** Executive Master in General Management, SGMI, St Gallen
- **2004 - 2005** Business Economist, SGMI, St Gallen
- **1996 - 2005** Various roles, Swiss Post, Zollikofen



Schweizerische Eidgenossenschaft  
Confédération suisse  
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Swiss Confederation

Bundesamt für Zoll und Grenzsicherheit BAZG  
Office fédéral de la douane et de la sécurité des frontières OFDF  
Ufficio federale della dogana e della sicurezza dei confini UDSC  
Federal Office for Customs and Border Security FOCBS