

What do Swiss Customs agents do?



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Federal Department of Finance FDF
Federal Customs Administration FCA

Contents

Federal Customs Administration FCA	4
---	---

What do Swiss Customs agents do? For the Confederation	
Revenues for Switzerland	6

For the economy	
Foreign trade	10
Commercial import, export and transit	12
Free trade	14
Intellectual property	15
Precious metal control	18

For security	
Narcotics	20
Schengen Information System SIS	22
Illegal migration	24
Security checks of heavy vehicles	25

For citizens	
Therapeutic products	26
Smuggling of foodstuffs	28

As well as	
International assignments	30
Protection of species	32
Protection of cultural property	34

Organisation of Swiss Customs	36
Swiss Customs staff	38
Welcome to the Customs Museum	40
Addresses/imprint	42

Editorial



Dear reader,

Everyone sings the praises of borderless freedom – people want to cross borders without being stopped and checked, and no one wants the cross-border flow of goods to be slowed. But as soon as an emergency situation occurs somewhere in the world, everyone wants to know what Swiss Customs agents do to protect Switzerland and its citizens.

Customs has been facing the same dilemma for years: People and goods should be able to cross borders with

as little red tape as possible, yet at the same time, Customs must enforce approximately 150 pieces of legislation. And this makes controls necessary. After all, we do not condone goods produced with child labour, and we want to conserve endangered species. We are adamant about keeping illegal weapons out of Switzerland, arresting criminals, and protecting ourselves from the health hazards of counterfeit medications. And when a nuclear reactor explosion such as the one last year in Japan means that contaminated foods might find their way into circulation, the question on everyone's mind is: What do Customs agents do?

You'll find out in this edition of "FCA Facts and Figures" 2011.

A handwritten signature in blue ink that reads "Rudolf Dietrich".

Rudolf Dietrich,
Director General of Swiss Customs

What do Swiss Customs agents do?

Federal Customs Administration FCA

Swiss Customs are responsible for maintaining the customs border in such a way that businesses and travelers notice as little as possible. Swiss companies should be able to operate on international markets without any disadvantages compared with their foreign competitors.

The Border Guard (BG) is the uniformed and armed section of the FCA. As the largest national civil security agency in Switzerland, it carries out a wide range of duties in addition to customs duties. These include, for example, tracing persons and vehicles, as well as combating organised smuggling for commercial purposes, cross-border crime and illegal migration. The BG also carries out foreign assignments on behalf of international organisations.

Civil Customs employees are responsible for commercial goods traffic. They not only collect taxes and duties, but also ensure consumer health and safety, for instance, by inspecting foodstuffs and other goods when they are imported. Moreover, they monitor compliance with the regulations for the protection of species and of cultural property, as well as the provisions of the Therapeutic Products Act, Weapons Act, Road Traffic Act, Trademarks Act, Environmental Protection Act, etc.



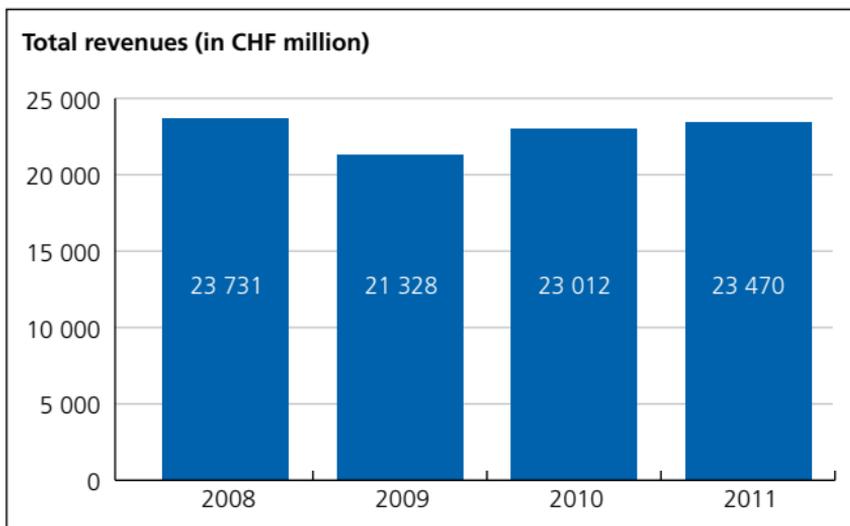
For the Confederation

Main sources of revenue (in CHF million)				
	2008	2009	2010	2011
Import duties	1 017	1 033	1 079	1 046
Value added tax	12 293	10 177	10 994	11 772
Mineral oil tax	5 222	5 183	5 134	5 020
Tobacco duty	2 186	1 987	2 356	2 208
Heavy vehicle charge	1 441	1 452	1 490	1 555
Other receipts*	1 554	1 496	1 959	1 869

* CO₂ tax, automobile duty, motorway tax stickers, VOC and beer tax, etc.

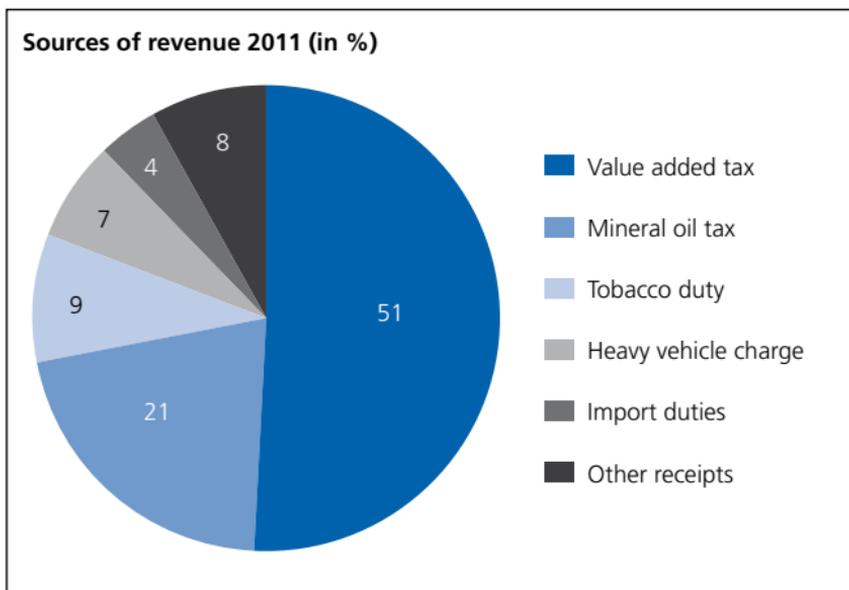
**At CHF 1 billion, import duties
now represent only a fraction
of the CHF 23.5 billion
in total receipts.**

What do Swiss Customs agents do?



**With the revenues from Customs
the Confederation finances
important tasks to do with
infrastructure, social care, health
and education-related areas and
other areas.**

What do Swiss Customs agents do?



**For healthy finances:
Customs generate over
one-third of the Confederation's
total revenues.**



For the economy

**The challenge lies in managing
the customs border in such a
way as to ensure minimal impact
on business.**

Foreign trade

Foreign trade (in CHF billion)				
	2006	2009	2010	2011
Imports	177.1	169.0	174.0	173.7
Exports	185.2	187.4	193.5	197.6
Balance of trade	8.1	18.4	19.5	23.9

The aim is to enable Swiss businesses to compete internationally on as level a playing field as possible.

	Imports	Exports
Europe	145.9	125.6
EU	143.6	118.2
Germany	59.4	41.9
Italy	19.1	16.1
France	15.9	14.8
Asia	22.0	46.0
China	6.3	8.8
Japan	3.8	6.7
North America	9.7	24.1
USA	9.1	21.3
South America	2.2	5.7
Africa	2.8	3.3
Oceania	0.6	2.7

What do Swiss Customs agents do?

Commercial import, export and transit

Customs declarations (number of assessments in millions of units)				
	2008	2009	2010	2011
Imports	13.4	13.1	14.6	15.8
Exports	6.6	6.2	6.6	6.7
Transit	7.2	6.6	7.2	7.5

Customs aim to use IT and new procedures to maximise efficiency at border crossings.

Electronic customs declarations account for 100% of all declarations for imports, 86.6% for exports and 100% for international transit.

SyncMaster 913x

Tares mostrare il risultato della ricerca Tariffale - Microsoft Internet Explorer provided by BT, UFF, UFF

File Modifica Visualizza Preferiti Strumenti

Indietro Cerca Caricamento Preferiti

Indirizzo: http://tariffa.iti.edisnet.it/area/iva/mart/parametario.do?parametro=23&idFp=622425&idParam=5594&idCassa=022500

Pagina iniziale Home Help Hotline Feedback Logout

Tares

Ricerca tariffale
Completare eliquote

D.4
D.8
Nota
Determinazioni
Eletta voci di tariffa
Altri documenti
Contingenti doganali
Nuovi listati
Tutte le note
Corsi del cambio
- oggi
- giorni precedenti
Moduli
Unità note personali
Lista note uffici esportazione
Cambiare configurazione utente
Cambiare password

Ultima bollatura cambiale
27.11.2008, 22:54:08

Risultato ricerca

Data: 04.12.2008 ISO / Paese: IT Italia

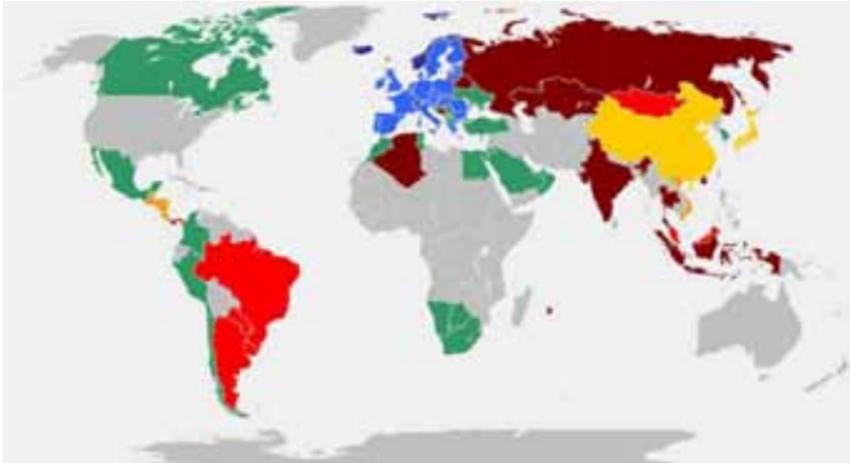
Direzione di traffico: Imposizione Contrasto

3923.2900	-- di altre materie plastiche
3923.3000	- bottiglioni, bottiglie, flaconi ed ar...
3923.4000	- bobine, spole, tubetti, rocchetti e su...
3923.50	- turaccioli, coperchi, capsule e altri...
3923.5010	-- capsule per cateteri
3923.5090	- altri
3923.9000	- altri
3924	
3924.1000	Vasellame, altri oggetti per uso da toeletta, di materie plastiche:
3924.9000	- vasellame e altri oggetti per il serviz...
3926	- altri
3926.1000	Oggetti di attrezzatura per l'edilizia nominati né compresi altrove:
3926.2000	- serbatoi, barili, vasche e recipienti...
3926.3000	- porte, finestre e loro interculture, st...
	- imposte, persiane, tende (compresa...
	simili, e loro parti

MSUNG

What do Swiss Customs agents do?

Free trade



- | | |
|---|-------------------------------|
| ■ European Free Trade Association | ■ EU (European Economic Area) |
| ■ Joint Declaration on Cooperation | ■ Dialogue on possible FTA |
| ■ Free Trade Agreement | ■ Ongoing FTA negotiations |
| ■ FTA relations of individual EFTA States | |

At the end of 2011, Switzerland was a party to 24 free trade agreements in force. Switzerland's exchange of goods with free trade partners accounts for 83% of its imports and 71% of its exports.

Intellectual property

Seized consignments				
	2008	2009	2010	2011
Number of merchandise cases	1 176	1 622	2 741	3 180
Number of tourist traffic cases	n/a	780	1 746	2 624

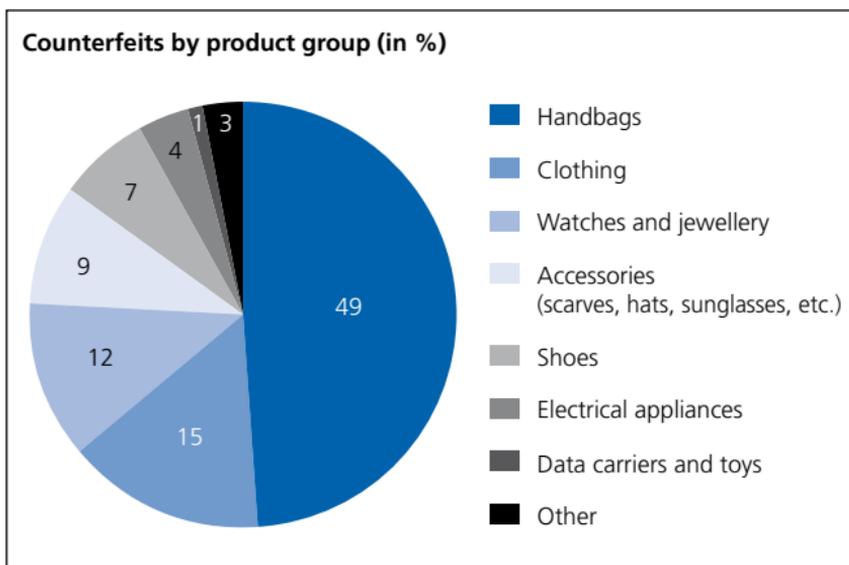
Counterfeit products represent a safety hazard, particularly counterfeit medications or spare parts.

Perpetrators of counterfeiting are often criminal organisations with no regard for environmental or social standards – they may even resort to child labour.



STOP PIRACY

STOP PIRACY



The majority of forgeries in trade come from China and Hong Kong; in tourist traffic these are mainly from Turkey and the EU. In total the FCA has seized more than 59,000 forgeries.

Precious metal control

PMC hallmarks are considered to be a seal of quality worldwide for precious metal products. Hallmarks are increasingly also used as a marketing tool.

Hallmarks (millions of units)	2008	2009	2010	2011
National hallmark "St. Bernard dog's head"	1.9	1.1	1.3	1.7
International "standard hallmark"	1.8	1.0	1.2	1.6



Gold, silver, platinum and palladium are considered precious metals.

The PMC inspected over 9,600 consignments and seized over 4,400 counterfeit watches and 7,200 pieces of jewellery.



For security

Narcotics (in kg)				
	2008	2009	2010	2011
Marijuana	95.0	46.0	79.0	380.9
Hashish	122.1	48.6	77.8	29.0
Heroin	19.1	29.6	31.5	19.6
Cocaine	145.2	280.2	180.5	132.4
Kat	585.8	1 484.0	1 442.0	1 345.9
Psilocybin mushrooms	n/a	37.2	93.4	96.6

In addition to the above, 6,716 pills such as ecstasy, Thai pills, LSD or medications containing narcotics and 208 litres of knockout drops.

**208 litres of knockout
drops are equivalent
to approximately
100,000 consumption units.**





Swiss Customs seized 1,308 weapons.

Schengen Information System SIS

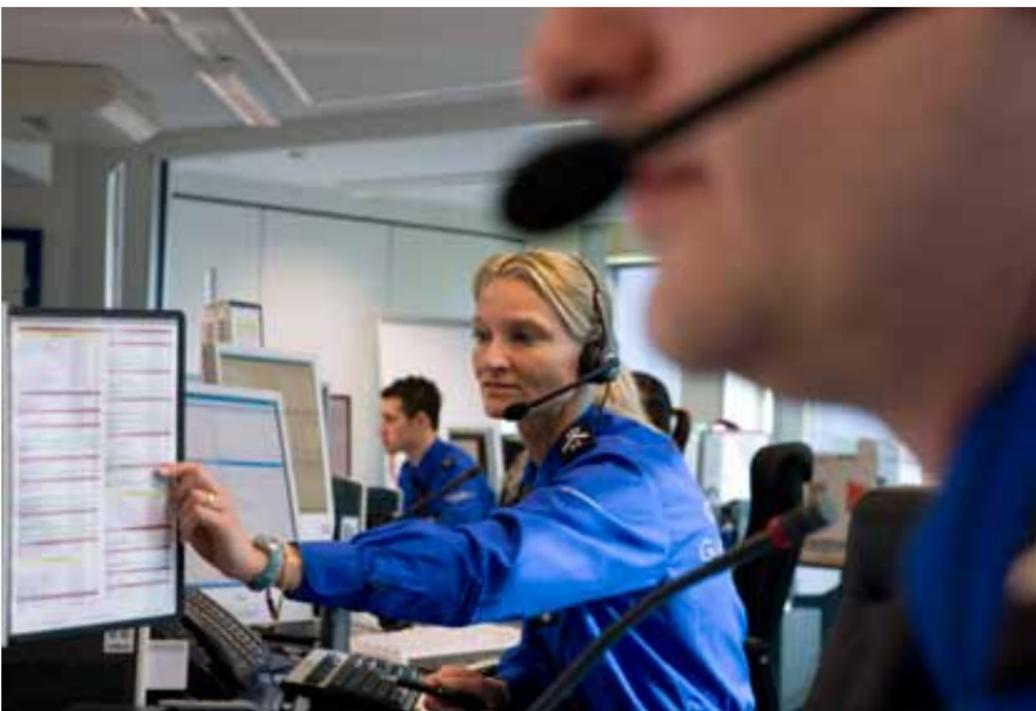
The BG achieved the following results on the basis of SIS queries:

- 3094 persons for whom an alert had been issued
- 900 vehicles for which an alert had been issued
- 882 objects for which an alert had been issued

What do Swiss Customs agents do?

The BG is responsible for approximately 58% of all SIS matches in Switzerland.

The BG delivered 2,960 persons to the police and seized 1,477 forged documents.



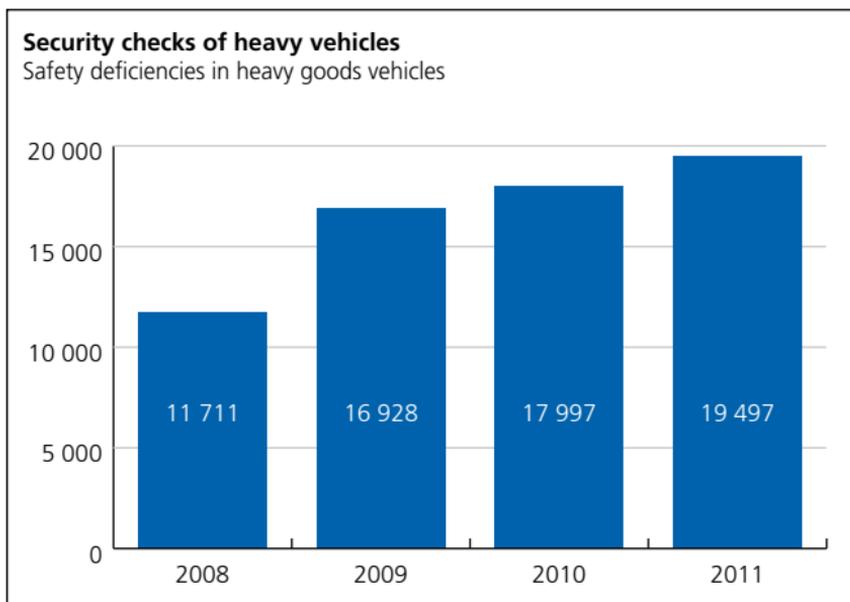
What do Swiss Customs agents do?

Illegal migration	2009	2010	2011
Violations of the legislation concerning aliens and asylum	7 348	7 273	7 977
Trafficking	141	99	114

The BG works in close collaboration with the Federal Office for Migration (FOM), the Federal Office of Police (fedpol) and the Swiss Coordination Unit against the Trafficking of Persons and Smuggling of Migrants (KSMM) to combat illegal migration.



What do Swiss Customs agents do?



More than 20,000 heavy goods vehicles cross the Swiss border every day.

Customs ascertained the use of narcotic substances/medication or alcohol by 184 heavy vehicle drivers.

For citizens

Customs reported 1,298 illegal imports of therapeutic products to Swissmedic.

Counterfeit medications and lifestyle preparations can endanger citizens' health.

The most frequently seized drugs were the following:

1. Erectile dysfunction treatments
2. Bodybuilding supplements
3. Slimming aids
4. Sleeping pills and tranquilizers
5. Psychotropic drugs
6. Skin whiteners and skin tanning agents



**The duties evaded on
smuggled foodstuffs amount
to approximately
CHF 4 million (total of 970 tonnes).**

The foodstuffs smuggled the most (in tonnes):

	2009	2010	2011
Fruit and vegetables	28	565	818
Cooking oil and olive oil	20	78	20
Cereals	49	70	41
Meat and meat products	95	57	28.5
Flour	24	45	1
Milk products and cheese	20	7	3
Wine	14	5	24
Spirits	n/a	n/a	32

**Since it is not known in the case
of smuggled meat how it was produced,
and since it is often transported
in an unhygienic environment,
there is a health risk for consumers.**



What do Swiss Customs agents do?

As well as

International assignments

**International assignments have
a long tradition at the FCA.
They are carried out in the interests
of Swiss foreign, peace, security
and trade policy.**

**44 employees were
engaged in international missions.**

 中瑞海关教育培训专家交流研讨会 
Symposium on Customs Education and Training in China and Switzerland

中国·上海
Shanghai · China

2011年10月19日
October 19, 2011



What do Swiss Customs agents do?

Protection of species

Intercepted consignments				
	2008	2009	2010	2011
Plants	915	697	415	289
Animals and animal products	300	320	300	578

**The Washington Convention
on International Trade in
Endangered Species of Wild Fauna
and Flora (CITES) covers over
34,000 plant and animal species.**

*Additional information on CITES can be found at www.bvet.admin.ch
or www.cites.org.*



What do Swiss Customs agents do?

Protection of cultural property

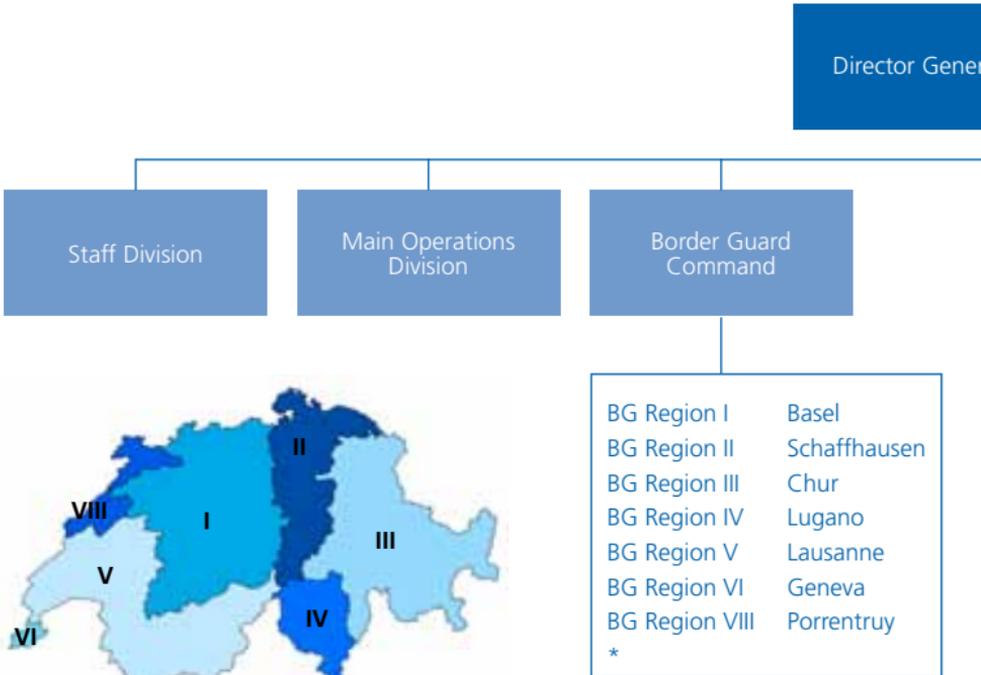
**Switzerland fights the theft of
and illegal trade in cultural property,
and contributes to the preservation
of mankind's cultural heritage.**

**Upon the intervention of Customs,
88 cases were examined where there
was a suspicion of cultural property
smuggling or false declarations.**

Further information can be found online at: www.bak.admin.ch.

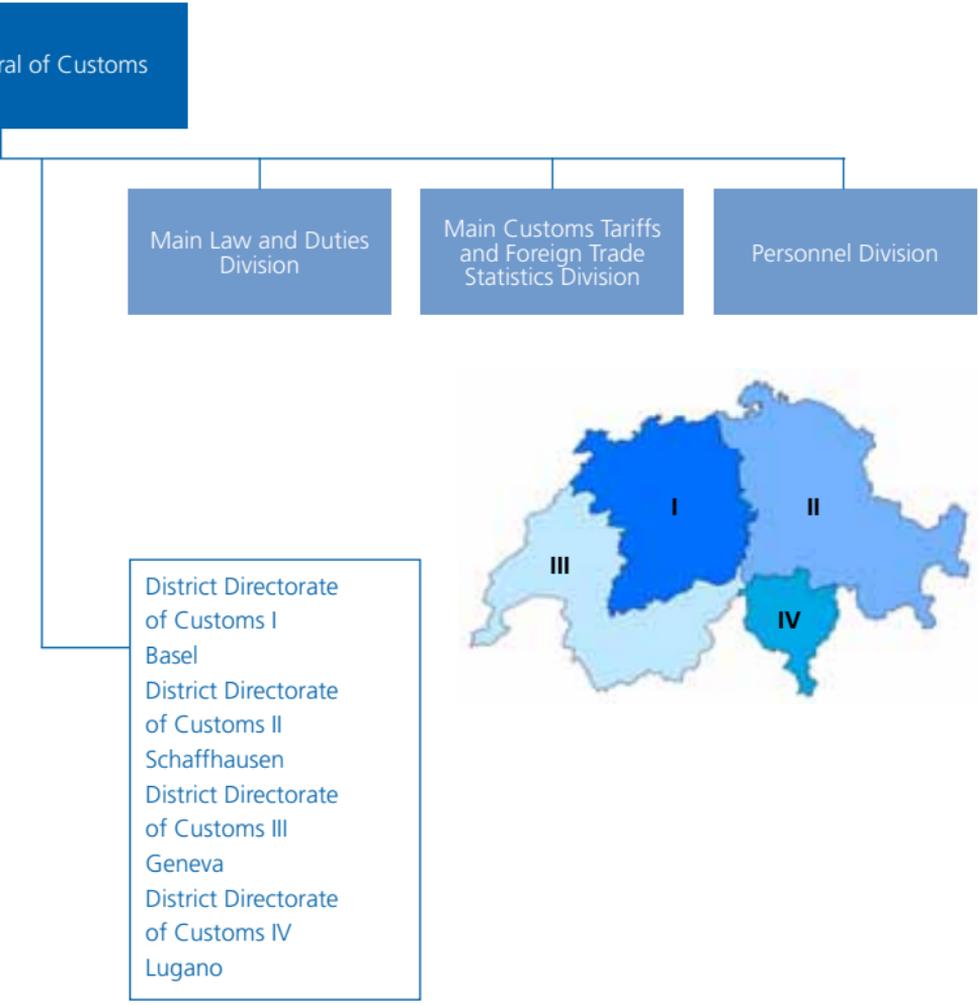


Organisation of Swiss Customs

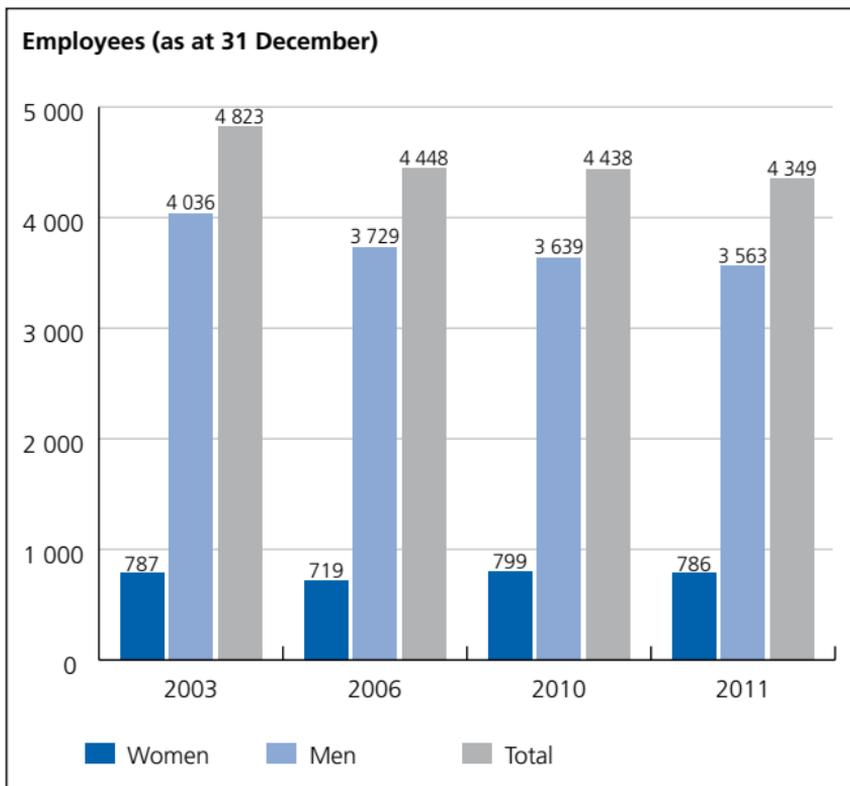


* BG region VII Aargau / Zurich was divided between BG Region I (Basel) and BG Region II (Schaffhausen) on 1 April 2011 as part of a reorganisation.

What do Swiss Customs agents do?



Swiss Customs staff



What do Swiss Customs agents do?

Structure (as at 31 December)

	2003	2006	2010	2011
Civil Customs technical personnel *	1 430	1 338	1 413	1 365
Other civilian personnel	1 309	1 104	955	936
Border Guard personnel	2 033	1 947	2 017	1 994
Precious Metal Control personnel	51	59	53	54

* Previously Customs technical personnel and scientific personnel





What do Swiss Customs agents do?

Welcome to the Customs Museum

Take a behind-the-scenes look at the work of Swiss Customs. Situated directly opposite Gandria, the Swiss Customs Museum is in an idyllic spot on Lake Lugano. The museum, referred to in the vernacular as the "Smugglers' Museum", attracts some 20,000 visitors each year.

The museum is open daily from 1 April to 21 October 2012, from 1.30 p.m. to 5.30 p.m., and entry is free of charge. It can be reached by boat or on foot from Lugano.

www.zollmuseum.admin.ch

Addresses

Swiss Federal Customs Administration

Directorate General of Customs

Monbijoustrasse 40
3003 Bern
Tel.: +41 31 322 65 11
Fax: +41 31 322 78 72
ozd.zentrale@ezv.admin.ch

Civil Customs

District Directorate of Customs I

Elisabethenstrasse 31
P.O. Box
4010 Basel
Tel.: +41 61 287 11 11
Fax: +41 61 287 13 13
kdbs.zentrale@ezv.admin.ch

District Directorate of Customs II

Bahnhofstrasse 62
P.O. Box 1772
8201 Schaffhausen
Tel.: +41 52 633 11 11
Fax: +41 52 633 11 99
kdsh.zentrale@ezv.admin.ch

District Directorate of Customs III

Avenue Louis-Casai 84
P.O. Box
1211 Geneva 28
Tel.: +41 22 747 72 72
Fax: +41 22 747 72 73
kdge.zentrale@ezv.admin.ch

District Directorate of Customs IV

Via Pioda 10
P.O. Box
6901 Lugano
Tel.: +41 91 910 48 11
Fax: +41 91 923 14 15
kdti.zentrale@ezv.admin.ch

Border Guard

Border Guard Command

Monbijoustrasse 40
3003 Bern
Tel.: +41 31 322 67 92
Fax: +41 31 322 65 54
zentrale.kdo-gwk@ezv.admin.ch

Border Guard Command Region I

Wiesendamm 4
P.O. Box 544
4019 Basel
Tel.: +41 61 638 14 00
Fax: +41 61 638 14 05
zentrale.region1-kdo@ezv.admin.ch

Border Guard Command Region II

Ebnatstrasse 77
P.O. Box 536
8201 Schaffhausen
Tel.: +41 52 630 60 00
Fax: +41 52 630 60 10
zentrale.region2-kdo@ezv.admin.ch

What do Swiss Customs agents do?

Border Guard Command Region III

Kasernenstrasse 112
P.O. Box 255
7007 Chur
Tel.: +41 81 257 58 00
Fax: +41 81 257 58 50
zentrale.region3-kdo@ezv.admin.ch

Border Guard Command Region IV

Via Calprino 8
P.O. Box 741
6902 Paradiso
Tel.: +41 91 986 75 50
Fax: +41 91 986 75 51
centrale.region4-cdo@ezv.admin.ch

Border Guard Command Region V

Avenue Tissot 8
1006 Lausanne
Tel.: +41 21 342 03 50
Fax: +41 21 342 03 61
centrale.region5-cdmt@ezv.admin.ch

Border Guard Command Region VI

Avenue Louis-Casaï 84
P.O. Box
1211 Geneva 28
Tel.: +41 22 979 19 19
Fax: +41 22 979 19 18
centrale.region6-cdmt@ezv.admin.ch

Border Guard Command Region VIII

Rue des Tarrières 14
P.O. Box 1192
2900 Porrentruy
Tel.: +41 32 465 50 70
Fax: +41 32 465 50 72
centrale.region8-cdmt@ezv.admin.ch

Imprint

Published by the Federal Customs Administration FCA
Concept and editing by FCA Communications/Media
Photography by FCA Communications/Media
Translated by FDF Central Language Services
Distributed by the Federal Office for Buildings and Logistics FOBL,
3003 Bern
www.bundespublikationen.admin.ch
Art.-Nr. 606.000.18.11En
Print run: 18,400 copies (German, French, Italian, English)

ES SUISSES PERLY

ZOLL
—
DOUANE