

Federal Office for Customs and Border Security FOCBS
Operations

FOCBS 16 october 2025

Automatic activation with Activ app Quick guide Remote loading and DTS Scan

Introduction

Each goods declaration (GD) in Passar must be linked ("referenced") to a transport declaration (TD). As a general rule, the TD is created by the person required to declare the goods. For more detailed information, see <u>Directive 10-02</u>.

This guide describes the steps that are necessary to transfer a TD to the Activ app by using remote loading or DTS (digital transport slip) scan in order to allow a consignment to cross the border automatically.

Note: At the moment, a TD can only be created using industry software.

I. Guide to using remote loading to digitally upload to the Active app

This option is available if you create goods and transport declarations using industry software that contains this functionality. For further information and detailed instructions, please contact your software provider directly.

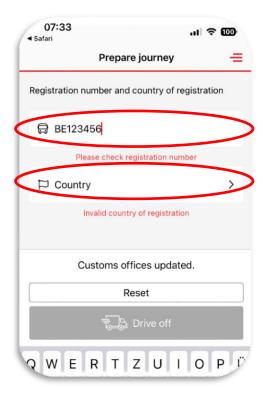
- 1. A TD is created in the industry software and transmitted to the FOCBS.
- 2. The driver receives a deep link with the journey reference number (JRN). In principle, this can be done through various channels, such as WhatsApp, text message, email, etc. (depending on the industry software).

3. When the deep link is clicked, the Activ app opens automatically.

Note: If the Activ app is not yet installed on the driver's smartphone, clicking on the deep link opens the FOCBS's Activ information page. It contains the direct links to download the Activ app from app stores (Apple, Android).

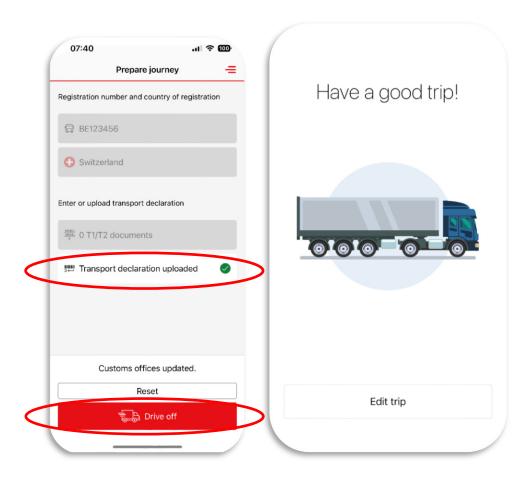


- 4. The Activ app prompts the driver to enter the vehicle's registration number and country of registration (tractor unit).
 - **NB**: The vehicle data (registration number and country of registration) in the Activ app and the data in the TD must match.



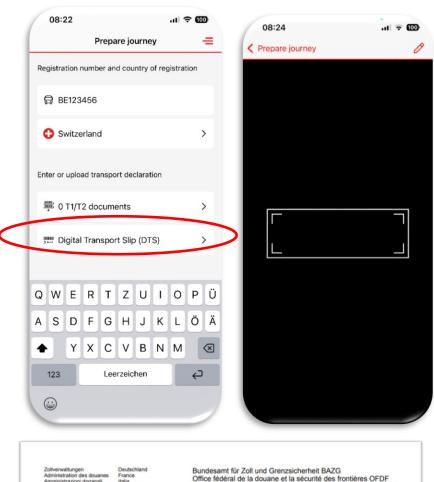
5. If the details are correct, "Digital transport slip imported" and a green tick will appear on the display. The driver taps "Drive off", and can then start the journey.

NB: Prior to the journey, the associated DTS must be downloaded from the Chartera Output application, printed out and handed as a paper copy to the driver. You can find a quick guide under section III below.



II. Guide to using a DTS scan to manually upload to the Active app

- 1. A TD is created in the industry software and transmitted to the FOCBS.
- 2. The associated DTS must then be downloaded from the Chartera Output application in ePortal and printed out. Procedure: see section III.
- 3. The driver opens the Activ app and enters the vehicle's registration number and country of registration (tractor unit).
- 4. Tapping on the "Digital transport slip (DTS)" button opens the smartphone's camera. The DTS barcode can then be scanned in using the phone camera.





Alternatively, the DTS can be entered manually, e.g. if the phone camera is damaged or the camera function has not been activated for the app. The pencil symbol at the top right opens a new window for manual entry. Press "Enter" to save the entry.



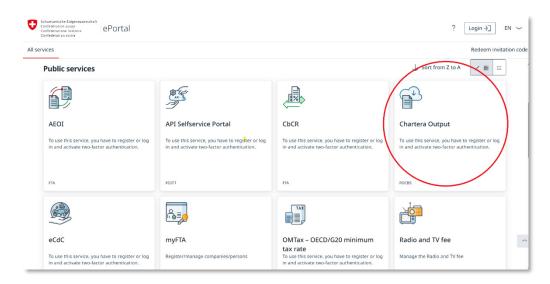


5. If the details are correct, "Digital transport slip imported" and a green tick will appear. The driver taps "Drive off", and can then start the journey.

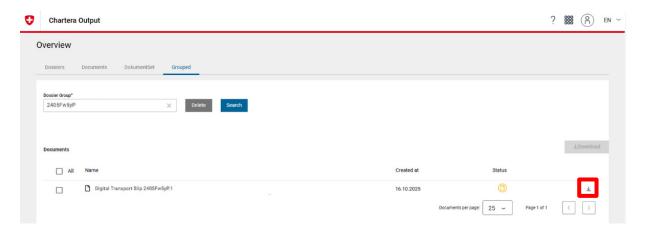
NB: A paper copy of the DTS must also be carried.

III. Quick guide to printing the DTS via Chartera Output

1. The web application Chartera Output is available as a button in the federal ePortal: www.eportal.admin.ch



- 2. This requires prior registration in ePortal as an FOCBS business partner with the "Freight" or "Transport" business partner role. More information at: www.bazg.admin.ch/onboarding
- 3. The DTS can be downloaded in Chartera Output by clicking on the download arrow.



NB: A TD may be modified as often as desired prior to crossing the border. In such cases, any documents already downloaded (especially the DTS) must be downloaded again.

More information on Chartera Output

Sample DTS printout



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Zollverwaltungen Administration des douane Amministrazioni doganali Deutschland France Italia Osterreich Schwelz Bundesamt für Zoll und Grenzsicherheit BAZG Office fédéral de la douane et la sécurité des frontières OFDF Ufficio federale della dogana e della sicurezza dei confini UDSC



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Details Warenanmeldungen Schweiz

Détails déclarations de marchandises Suisse | Dettagli Dichiarazioni delle merci Svizzera

Dédouanement Sulsse	Marques et numéros		Emballage	Désignation de la marchandise	Bruttogewicht Polds brut Peso lordo
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		0	PK	synthetischen Fasern	1.5
	852385862154785236	20	PK	synthetischen Fasem	1.126
	962003254803269547	10	PK	Stoffhose	0.563

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